

BEFORE THE WEST VIRGINIA PUBLIC SERVICE COMMISSION  
VOLUME TWO OF THREE  
NORTH COUNTY COMMUNICATIONS CORPORATION,

Complainant,

v. CASE NO. 02-0254-T-C

VERIZON WEST VIRGINIA, INC.,

Defendant.

CASE NO. 02-0722-T-CN  
NYNEX LONG DISTANCE COMPANY, dba  
Verizon Enterprise Solutions.

Application and filing for a Certificate of  
Convenience and Necessity to provide resold  
interexchange telecommunications services and for  
authority to handle local calls that are placed  
using the applicant's 800 access number.

CASE NO. 02-0723-T-CN  
BELL ATLANTIC COMMUNICATIONS, INC.,  
dba Verizon Long Distance.

Application and filing for a Certificate of  
Convenience and Necessity to provide resold  
interexchange telecommunications services and for  
authority to handle local calls that are placed  
using the applicant's 800 access number.

TRANSCRIPT OF PROCEEDINGS had and testimony adduced at  
the administrative hearing in the above referenced matter,  
held on October 17, 2002 at 9:30 a.m. in the Howard M.  
Cunningham Hearing Room, 201 Brooks Street, Charleston,  
Kanawha County, West Virginia before JAMES D. WILLIAMS,  
Commission Chairman, CHARLOTTE R. LANE, Commissioner and  
MARTHA Y. WALKER, Commissioner, pursuant to notice duly  
given to all interested parties.

REBECCA L. BAKER  
Certified Court Reporter  
P. O. Box 7822  
Cross Lanes, West Virginia 25356  
Phone: (304) 759-2471

Attending Reporter: Philip S. Dye, C.C.R.

1 trunks -- I've never seen anything other than  
2 dedicated facilities. That's not to say it doesn't  
3 exist, it just says that in my limited experience I  
4 had never seen it, so I wouldn't know enough to  
5 question it.

6 Q Now in -- would you please turn to  
7 North County's exhibit C-033.

8 COMMISSIONER WALKER: Did you say 33  
9 or 23?

10 MR. STARSICK: C-033.

11 BY MR. STARSICK:

12 Q Would you take a look at that and  
13 refresh your recollection?

14 A Yes.

15 Q Looking at your e-mail to Todd  
16 Lesser, do you have any comments on that?

17 A Well, the major comment is that  
18 based on my experience with Mr. Lesser, further  
19 into our relationship, I personally chose to use  
20 the word policy in referring to how -- in referring  
21 to the entrance facilities. That did not come from  
22 anyone else other than me, and I'm really  
23 embarrassed to say it, but it was because I just  
24 felt -- it felt more formal and it had more impact.

1 Not that it was -- it was entirely inappropriate in  
2 hindsight, but in my relationship with him it was  
3 strictly to make it sound more formal. It never  
4 came from anyone else within the company. It was  
5 my very poor choice of words, and I really can't  
6 say anything else about it. You can see that the  
7 only time it's used is when I use it and reply from  
8 another employee responding to my use of the term.  
9 It was probably the biggest mistake of my career.

10 Q Was there a -- was there any kind of  
11 misunderstanding between you and the other employee  
12 regarding this term, retail enterprise facility?

13 A That's all part of it, actually.  
14 Using the policy of a retail enterprise facility.  
15 Again, we were going through this merger thing,  
16 Verizon east does things a little differently than  
17 GTE. I mean, you're two different companies that  
18 kind of merged together, takes a long time to do  
19 any sort of integration, so terminology isn't  
20 exactly the same procedures certainly aren't the  
21 same. It just -- they're just not -- they kind of  
22 go parallel, but different. Anyway, I thought,  
23 see, this is why I'm so angry, because all the time  
24 I think I'm helping him and it's just -- it's not